

Important vendor contacts

	Benefit	Vendor	Phone number	Email/web address
All Retirees	Dental DPPO	Delta Dental	1-800-521-2651	deltadentalins.com
	Dental DHMO	Delta Dental	1-800-422-4234	deltadentalins.com
	Vision	VSP	1-800-877-7195	vsp.com
	Health Insurance Marketplace	Department of Health & Human Services	1-800-318-2596	healthcare.gov
Non-Medicare Eligible	Retiree premium billing	HealthEquity	1-888-678-4881	mybenefits.wageworks.com
	Medical	BCBSTX	1-888-306-5753	myprime.com
	Pharmacy Rx	Prime	1-888-306-5753	accredo.com
	Specialty pharmacy	Accredo	1-833-721-1619	bluemembertx.com
	Mental health	BCBSTX	1-888-306-5753	mdlive.com/bcbstx
	Virtual visits	MD Live	1-888-680-8646	mdlive.com/bcbstx
	NurseLine	BCBSTX	1-800-581-0368	bcbstx.com
Non-Medicare Eligible	Medicare Advantage Customer Service/BAM	BCBSTX	1-877-299-1008 TTY 711	bluemembertx.com
	Hearing aids	TruHearing	1-844-855-9536 TTY 711	truhearing.com/how-it-works
	Fitness benefit	SilverSneakers	1-888-423-4632 TTY 711	silversneakers.com/starthere
	Post-discharge meal delivery	Mom's Meals	1-877-299-1008 TTY 711	momsmeals.com
	Post-discharge transportation	ModivCare	1-877-299-1008 TTY 711	
	Private Duty Nursing		1-877-299-1008 TTY 711	
	Virtual visits	MD Live	1-866-954-3585 TTY 1-800-770-5531	mdlive.com/bcbstx-medicare
	NurseLine	BCBSTX	1-800-631-7023 TTY 711	bcbstx.com