

Important provider contacts

Benefit	Vendor	Phone Number	Email /Web Address
Under 65 Retirees			
Medical	UnitedHealthcare	1-877-370-2849	myuhc.com
Pharmacy RX	CVS Caremark	1-800-364-6331	caremark.com
Specialty Pharmacy	CVS Specialty	1-800-237-2767	cvsspecialty.com
Mental Health	UnitedHealthcare	1-877-370-2849	myuhc.com
HSA Account	Optum Bank	1-800-791-9361	optumbank.com
NurseLine	UnitedHealthcare	1-877-370-2849	myuhc.com
Over 65 Retirees			
Medicare Advantage (HMO)	UnitedHealthcare	1-800-457-8506	uhcretiree.com
Hearing Aids	hi HealthInnovations	1-855-523-9355	hihealthinnovations.com
Healthways SilverSneakers	Healthways SilverSneakers	1-888-423-4632	silversneakers.com/member
Solutions for Caregivers	UnitedHealthcare	1-866-256-7917	uhcforcaregivers.com
Senior Supplement Plan F	UnitedHealthcare	1-800-698-0822	uhcretiree.com
NurseLine	UnitedHealthcare	1-877-365-7949	uhcretiree.com
All Retirees			
Dental PPO	Cigna	1-800-244-6224	mycigna.com
Dental HMO	Cigna	1-800-244-6224	mycigna.com
Vision	EyeMed	1-866-804-0982	eyemedvisioncare.com/PEBC
UnitedHealthcare Benefit Services	Retiree Billing Administrator	1-866-747-0048	https://uhcservices.com

IMPORTANT NOTE: UnitedHealthcare Benefit Services replaces PayFlex as the Retiree billing administrator effective January 1, 2020.

New Retiree Premium Payment Mailing Address

**UnitedHealthcare Benefit Services
PO BOX 713082
CINCINNATI, OH 45271-3082**