

Contacts

Medical Plans

Under age 65/spouse of any age

UnitedHealthcare Customer Care (PPO/HDP plans)

1-877-370-2849

myuhc.com

App: Health4Me

HSA's

Optum Bank

1-800-791-9361

myuhc.com or optumbank.com

Express Scripts/Accredo Specialty Pharmacy

1-877-613-1227

express-scripts.com

Download app: Express Scripts Mobile App

For Specialty Pharmacy, contact Accredo

at 1-800-501-7210 or click on Accredo from the Express Scripts site.

MHN (mental health care/substance abuse)

PPO Plan/HDP

1-888-779-2225 (all care must be pre-certified)

mhn.com

Virtual Visits

doctorondemand.com

Amwell.com

Apps at the App Store or Google Play

Retiree Premium Payment

PayFlex Systems USA, Inc.

PO Box 953374

St. Louis, MO 63195-3374

1-877-644-5124

Mailing
Address

Medical Plans

Retirees age 65 and older

Always start with the phone number on the back of your ID card. If your ID card is not available, try one of the numbers below.

UnitedHealthcare Group Medicare Advantage (HMO)

1-877-558-4749

Medicare Advantage Prescription Drug Plan (MAPD)

OptumRx

1-877-664-0241

OptumRx.com

UnitedHealthcare Senior Supplement Plan F

1-800-851-3802

UnitedHealthcare MedicareRx for Groups (PDP)

OptumRx

1-877-664-0241

OptumRx.com

Hearing Aids

hi HealthInnovations

1-855-523-9355

hihealthinnovations.com

Solutions for Caregivers

1-866-896-1895

uhcforcaregivers.com

Healthways SilverSneakers

1-888-423-4632

silversneakers.com/member

NurseLine

1-877-365-7949

Dental Plans

Cigna DHMO Series 189 Plan

1-800-244-6224

pebcinfo.com

PEBC Dental Plan

Cigna Dental PPO/Premier

1-800-244-6224

cigna.com – After January 1, 2019, you can visit mycigna.com

Vision Plan

EyeMed Choice Plan

1-866-804-0982

eyemed.com – After January 1, 2019, you can visit eyemedvisioncare.com/PEBC

PEBC website — pebcinfo.com

Select "Retiree" from top menu.

Easy-to-navigate benefits information with plan details, forms, links to network sites and more. The group password is included in your enrollment packet.